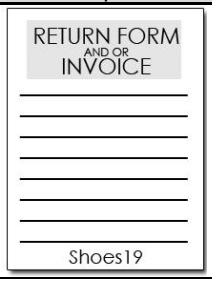
RETURNS AND EXCHANGES FORM: EASY AS 1, 2, 3!

We'll accept returns up to ***30*** days from the day you placed the order, as long as it's in NEW & UNWORN CONDITION (free of scratches, and markings)

INSTRUCTIONS		
Step 1	Step 2	Step 3
		**Shoes19 – Returns** 537 Railroad Ave South San Francisco, CA 94080
Fill out this return Form and/or Include your Invoice (If you have one)	Must include a return form, or exchange/refund will not be processed.	Mail this back to us

When Should I Expect my Refund/Exchange?
Refunds will take 7-10 business days ***AFTER*** the package has been delivered back to us. To speed up the return process, please provide us (email or contact us) with your RETURN TRACKING NUMBER & your Order#/Invoice#, it will help us process your refund quicker.

Question/Concerns?
Our objective and goal is your completely satisfaction, if you need assistance regarding your order or just simply let us know you LOVE THE SHOE, we'd like to hear it. Please contact us, we do apologize if we are not there to pick up your call or respond immediately, if we are not nearby, please send us an email address, we'll be sure to respond back ASAP. Normally takes 24-48 hours to get back to you.

Business Number	Email Support
(415) 509-6982	orders@shoes19.com

.....REQUIRED, PLEASE FILL OUT ALL INFORAMATION....

I'D LIKE TO RETURN/EXCHANGE…….

WHERE WAS THE ORDER PLACED? (CHECK BOX)

- ☐ Shoes19
- ☐ eBay
- ☐ Amazon
- ☐ Sears

#	Product Name	SIZE	COLOR/MATERIAL	REASON/REQUEST	REFUND	EXCHANGE*
						☑
1						
2						
3						
4						
5						
6						

*Exchanges are processed based upon availability. If the size/color requested is not available, please indicated any alternative style/size you might like for your replacement, otherwise a refund or store credit will be offered. Please contact us to check for available if you're not too sure.

Your Name:	
Order ID:	
Order Date:	

Example Order #:
eBay ID (stargirl875XX)
Amazon Order ID (109-XXXXXXX-3684012)
Shoes19 Invoice # (000001XXXX)
Sears Customer #: (402XXXXX)

OTHER COMMENTS/SUGGESTIONS/REQUESTS:

Shoes19 - Returns
537 Railroad Ave
South San Francisco, CA 94080

LIKE US ON FACEBOOK (NEW ARRIVALS + PROMOTIONS)
fb.me/Shoes19com